



Consumer Products  
Assurance



# Services Portfolio

Data-driven Supply Chain Assurance



# AN AGILE PARTNER

## IN CONSUMER PRODUCT ASSURANCE



The Eurofins Consumer Products Assurance (CPA) network of companies offers comprehensive supply chain assurance to the consumer product industry through factory audit, product inspection and training. Data intelligence solutions from our digital platform Eurofins Assurance OnLine support buyers and suppliers to achieve compliance and continuous improvement across a number of parameters, including social and labour, environmental, security, technical, product quality and people capacity.



## WHY CHOOSE US?

### Digital intelligence

Eurofins Assurance OnLine is a digital inspection platform which strengthens modern day sourcing with essential data intelligence.

### Fast reporting times

To meet the requirements of hectic sourcing schedules, inspection reporting and audit reporting are completed in as short as 1 working day and 4 working days, respectively.

### Geographic coverage

Our professional inspectors and auditors cover key consumer product manufacturing markets.

### Flexibility and agility

Agility is in our DNA. We are committed to developing tailored solutions to make sourcing easier, faster and more transparent for our customers.

### Consistency and alignment

Eurofins CPA's stringent quality, process and ethics management systems mean that our customers can expect the highest levels of consistency and integrity.

### Robust experience

Serving the consumer products industry for almost two decades with pride and commitment.



# FACTORY AUDIT

The Eurofins Consumer Products Assurance network of companies is approved by various audit industry standards and audit associations. To maximise the transparency of supply chains, we offer a full suite of factory audit services, covering social, environmental, technical and security compliance.

## Social Compliance Audit

As a Full Member Firm of the Association of Professional Social Compliance Auditors (APSCA) and with a team comprised of recognised experts with over 20 years' experience in the field, we are uniquely positioned to meet needs in the social compliance market space.

The **Eurofins Market Audit Standard – Social Compliance** reviews all aspects of social and labour compliance in every manufacturing set-up, making it an effective tool for measuring supplier performance, identifying risks and implement corrective action plans.

## Technical Audit

Through our **Eurofins Market Standard Audit – Technical**, buyers are provided with important visibility of potential supply chain partners. This greatly mitigates risks arising from working with new partners and thereby protects buyers from costs potentially associated with non-compliance and other issues.

## Environmental Audit

We have been approved by the Sustainable Apparel Coalition (SAC) as a **Higg FEM Verifier Body** to validate facilities' data entry in the Higg platform for Facility Environmental Module (FEM).

Additionally, you can leverage **Eurofins Market Standard Audit – Environmental** to generate a comprehensive picture of a manufacturing site's environmental performance, or **Eurofins MAS Chemical Management Audit**, which mitigates risk associated with improper use and storage of chemicals by assessing both the processes and people involved. Our **Wastewater and Effluent Treatment Plant (ETP) Audits** ensure plants are operated safely, effectively and in compliance with local regulations by examining aspects such as drainage systems, water flow monitoring and plant design.

## Security Audit

To ensure supply chain security, some buyers require security audits of factories or suppliers. Our **Eurofins Market Standard Audit - Security** is developed on the requirement per U.S. CTPAT (Customs-Trade Partnership Against Terrorism) requirements to ensure security compliance set out by U.S. Customs and Border Protection. We are approved by the Supplier Compliance Audit Network (SCAN) to deliver their security audits.

## Production Verification Services

Our Product Verification Services are developed to minimize a client's risks from unauthorised subcontracting in complex supply chains, assuring that the production takes place in the declared factory.

# PRODUCT INSPECTION

Quality of products is always fundamental to consumer loyalty and brand reputation. With inspectors stationed in key manufacturing locations, we offer streamlined product inspection services covering the whole production process, to give you maximised visibility into your products' quality.

## Inspection Studio

Our Inspection Studio is similar to normal on-site factory inspection but conducted at your designated warehouse instead. Booking lead time can be as short as just one working day prior to inspection and inspection can be completed within half a working day, providing you with even quicker reporting for shipment approval.

## Inspection Combo

Inspection Combo allows combination of multiple inspection styles (usually up to 3 styles) in one single inspection job (within specific sampling size), providing optimised cost-effectiveness in inspection when you are dealing with lower quantities of products.

## Supplier Self-inspection Certification Programme

The Supplier Self-Inspection Certification Programme is a sustained approach to ensure that suppliers meet buyers' inspection requirements through a programme of ongoing assessment, training and monitoring.



**Before Production**

**During Production**

**Final Production**

**Retail Stores**

- Initial production inspection
- Raw materials / Fabric inspection
- During production inspection
- Inline inspection
- Sample picking
- Inline inspection
- Sample picking





# EUROFINS ASSURANCE OnLine

Our digital data analytics platform Eurofins Assurance OnLine keeps our customers virtually connected to the assurance information collated by our inspection teams.



Qualitics  
(Quality from Analytics)



Inspection  
Calendar



Sample  
Validation



Report  
Library



Inspection  
Booking

The platform can be highly customised to your inspection programme for more precise data intelligence, from product category, to report mailing rules, agent-supplier-factory list and failure criteria.

With no user limit, members of your compliance team and sourcing team can share information on one single platform, facilitating team collaboration. We can also enable application programme interface (API) requests with your in-house or external platforms to maximise integrated management.

Watch our **helpful explainer video now** to experience Eurofins Assurance OnLine!



## TRAINING

Our customers can leverage our trainers' expertise and experience in the industry to build up their own teams' or suppliers' competency.



### Online Learning

With our online training platform [Eurofins Assurance e-Learning](#), you can develop your skills and knowledge 24x7, with our interactive content on valuable topics.

### Live Training (Classroom or on-site)

Our expert trainers carry out regular classroom or on-site training courses on key industry topics such as chemical management, wastewater/effluent treatment plan (ETP) management, and health & safety management. We can also provide tailored training to meet your needs.

### Virtual Training

Participants can benefit from interactive online training sessions by our experienced experts with a live QA, on topics including chemical management, environmental management system and more. A digital certification is gained upon passing the online examinations/quizzes. Course materials, including factsheets, presentations and recordings, can be downloaded after the course.



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